Dementia ConnectEd

Clarity • Confidence • Connection

Terms & Conditions – Cognitive Kickstart™

These Terms & Conditions apply to Cognitive Kickstart™, provided by Absolute Care Therapy (ABN 151 834 595 78), trading as Dementia ConnectEd® ("we", "our", "us").

1. About the Workshop

- Cognitive Kickstart™ is a live 60-minute online family workshop.
- The workshop provides an opportunity to experience Cognitive Stimulation and learn how this evidence-based approach can support thinking, communication, confidence and connection.
- It is designed for family members and carers supporting a person living with dementia.
- The person living with dementia is encouraged to attend.
- The workshop is delivered by Amanda Burnby, Neurological Physiotherapist & Dementia Consultant.

2. Booking & Attendance

- Registration and payment are required before attending.
- One booking is valid for one household.
- The workshop link will be emailed before the session.
- Please do not share your workshop link with people outside your household.

3. Cancellations, Transfers & Refunds

Cognitive Kickstart™ workshop bookings are non-refundable for change of mind, as administration and preparation take place before each workshop.

If you are unable to attend, please let us know at least 24 hours before your scheduled workshop. Where possible, and at our discretion, we may offer you one transfer to a future Cognitive Kickstart™ workshop, subject to availability.

Transfers are not guaranteed and are limited to one per booking.

If less than 24 hours' notice is provided, or you do not attend your scheduled workshop, your booking is non-refundable and cannot be transferred.

Please refer to the Dementia ConnectEd® Cancellation & Refund Policy for further information.

4. Recording & Use of Content

- Cognitive Kickstart™ is delivered live and will be recorded by Dementia ConnectEd® for quality, training, educational and program-development purposes.
- The recording is not provided to participants as a replay.
- Participants will be advised that recording is taking place.
- You may keep your camera turned off if you do not wish your image to appear in the recording.
- If you choose to participate by speaking, your voice and anything you choose to share may be included in the recording.
- Dementia ConnectEd® may use de-identified excerpts or learnings from the workshop for educational, professional or promotional purposes, provided participants are not reasonably identifiable.
- Identifiable images, video, voice recordings, quotes or contributions from participants will not be used for public promotional or marketing purposes without additional consent

5. Educational information

- The workshop provides general education and practical information about Cognitive Stimulation.
- Information provided is general in nature and may not be appropriate for every individual circumstance.
- The workshop does not provide individual assessment, diagnosis, physiotherapy treatment, medical advice or other personalised clinical advice and does not replace advice from your treating healthcare professionals.
- Where there is an opportunity to ask questions, responses are provided for general educational purposes and do not constitute individual assessment or personalised clinical advice.

6. Privacy

Any personal or health information you choose to provide in connection with the workshop will be handled in accordance with the Dementia ConnectEd® Privacy Policy.

7. Contact

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